

# The LCO Group

IT Services and Support Solutions - Lowest Cost of Ownership

## The LCO Group - Your One-Stop Resource for Network Services

Corporate Datasheet  
Network Solutions

Whether you are upgrading an existing network, or building one from scratch - The LCO Group offers premier-level support at low prices. We offer a vision to our clients - that of Lowest Cost of Ownership over the lifecycle of your network infrastructure. We achieve this through maximizing productivity, support planning, and improving efficiency.

### Our Approach

The LCO Group uses a proven, three step methodology that allows our clients to turn their technology infrastructure into a tool that helps maximize productivity and enhance business processes. This approach has been honed by over ten years of 'field testing', and allows The LCO Group to consistently achieve better uptimes for our clients - and at lower costs - than our competitors.

#### Phase 1 - Assess

We perform an in-depth technology audit, using state-of-the-art tools that allow us to gather information to fully understand your underlying infrastructure, your servers, cabling plant, switches and routers, firewalls, software applications, anti-virus and anti-spam protection, network and desktop security, backup policies, compliance issues, and email systems. We interview key staff members to determine how they use technology, and discuss with them any perceived technology barriers to them getting maximum productivity from the network.

#### Phase 2 - Research, Discuss, and Recommend

We analyze the results of our data gathering, and have a round-table discussion among our engineers; we discuss your firm's technology and its application to your business model, its underlying strengths and weaknesses, and areas that need attention. We look at what other firm's in your industry are doing, and produce a series of recommendations that will help improve your technology usage at all levels in your organization. At the end of this phase, a roadmap document, with short-term, midrange, and long-term goals will be delivered to your management team.

#### Phase 3 - Implement and Manage

After discussing our recommendations with you, we proceed to implement those recommendations. These can range from simple upgrades or patching; to procurement or asset management changes; to full-scale migrations or platform transitions. When the recommended modifications have been completed, we provide support, training, documentation, and monitoring to help keep your systems running at their peak efficiency.

Take your business to the next level with network service solutions from **The LCO Group**. Call **877 350 1399** today or visit us **[www.thelcogroup.com](http://www.thelcogroup.com)**

### Support and Service Plans

The LCO Group has a wide range of service and support offerings - we know that no two client's needs are the same.

On - Demand Support

Block Hours/Retainer

Fixed Price Support

Scheduled Support

Total Support

IT Staff Augmentation

Help Desk/Call Center

## The LCO Group

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